

DO I HAVE TO BRING MY OWN COMPUTER?

Most students choose to, but you don't have to. There are shared computing facilities (Windows, Mac, Linux) available around the University.

I HAVEN'T HAD MY WELCOME EMAIL...

If you haven't received your welcome email by mid-September, contact the Student Registry: student.registration@admin.cam.ac.uk

WHAT OTHER IT SERVICES CAN I USE?

The University's IT Service Catalogue lists all the IT services you can get at Cambridge: <http://www.itservices.cam.ac.uk>

 @UniCamIT  UniCamIT

HELP! I FORGOT MY PASSWORD...

If you forget your initial password, just repeat Step 2 to get back to it. If you have created your own UIS Password in Step 3, you'll have to wait until you get to Cambridge to ask your College IT staff for a Password Reset Token.

I NEED HELP WITH ASSISTIVE TECH...

Not a problem – there's help available: <http://help.uis.cam.ac.uk/assistive-technology>

Need help..?

See our IT Help & Support website at:

<http://help.uis.cam.ac.uk/new-students>

or contact the UIS Service Desk team:

service-desk@uis.cam.ac.uk

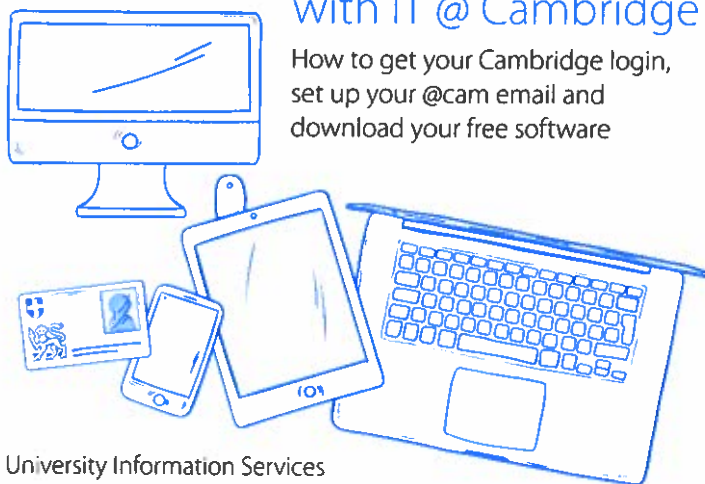
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Getting started with IT @ Cambridge

How to get your Cambridge login, set up your @cam email and download your free software



University Information Services
Summer 2017

You don't have to wait until you get here to start using the IT services the University provides for you. Follow the four steps below to get your JIS Password and email account so that you'll receive any pre-arrival messages your College or Department may send.

Once you have your login, you can also access some of the University Library's online resources, download free software for your personal devices, and save money on cloud-based storage.

1 Complete student registration

Around mid-September (earlier for graduate students) you will get a welcome email from the Student Registry (student.registration@admin.cam.ac.uk).

It will give you instructions for completing your student registration online.

You can do this any time before the start of Michaelmas term, either from home, or using one of your College's dedicated PCs when you get here.

2 Discover your University ID (CRSid) and email address

Follow the unique link at the end of the student registration process to go on and collect your Cambridge username, known as your **CRSid**, and an initial password so you can log in to get your online student account and email.

Your CRSid is a combination of your initials and some random numbers. It is used to identify you across the University's systems, and as your username for many online services.

Your email address will be your **CRSid@cam.ac.uk**.



3 Create your own UIS Password

Many services across the University use our login system to control access to restricted online resources. We call this system **Raven**.

You'll use your CRSid and **UIS Password** to authenticate to the online services that use Raven, and to log in to the Microsoft University of Cambridge portal.

Create your own UIS Password now by logging in to the **UIS Password Management** portal using your CRSid and initial password:

<https://password.csx.cam.ac.uk>



4 Get your @cam email

You have an account on the University-wide email system that we call **Hermes**. Some Colleges and Departments will email you before the start of term using your @cam email address, so check your Hermes email regularly. You can log in to the webmail interface via Raven, using your CRSid and UIS Password, and/or set up the email app on your personal devices:

- Hermes webmail interface:

<https://webmail.hermes.cam.ac.uk>

- Set up Hermes email on your personal devices:

<http://help.uis.cam.ac.uk/hermes-settings>

Note: The University has just begun to transition from Hermes email to Exchange Online. You may have the option to use Exchange Online when you arrive in College.

Now you can download...

McAfee® anti-virus

Keeping your devices up-to-date with anti-virus software is a requirement for use of the University's data network. We provide free McAfee anti-virus products (Windows, Mac, Linux) for you to protect them:

<http://help.uis.cam.ac.uk/anti-virus>



Note: it may take up to 3 hours before you can use your new UIS Password to log in to our Microsoft portal.

Office 365 ProPlus

Get the cloud-based Office suite including Word, Excel, PowerPoint, OneNote, Outlook, Access and Publisher:

<http://help.uis.cam.ac.uk/office365>



OneDrive for Business – University of Cambridge

A 1TB cloud-based file store for you to share files and sync them across your devices. There are sync clients for most platforms, and a web-based interface for all:

<http://help.uis.cam.ac.uk/onedrive>



Dropbox Business (discounted subscription)

Get all the benefits of the popular file syncing and sharing app at a preferential rate:

<http://help.uis.cam.ac.uk/dropbox>

